

“This plan is simpler, fairer, and more predictable than the ratemaking of years past,” said Bill Schwall, Director of CAC VRS. “Under this approach, a company can make investments to increase access because we will know what the ratemaking process will be in the years ahead.”

“This is a consensus plan, one that all the providers who have signed on agree will help achieve the most important goal, which remains increasing access to telecommunications services for the deaf,” said Pat Nola, the CEO of Sorenson Communications.

“The price cap approach in this plan puts the incentives where they belong,” said Richard L. Schatzberg, CEO of Snap Telecommunications, Inc. “Providers have an incentive to be more efficient and at the same time to increase access to VRS and IP relay for more deaf users.”

“This plan will allow us to focus on our area of expertise which is to provide deaf and hard of hearing people functional equivalency and full access to the nation's telecommunications network,” stated Ronald Obray, founder of Hands On Video Relay Services (HOVRS).